Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Sent: Thursday, November 23, 2023 3:00 AM To: PSC Public Comment <PSC.Comment@ky.gov> Subject: Public comment on PSC case #2023-00159

Dear Kentucky Public Service Commission,

Kentucky Power customers are already paying the highest power bills in the state. We need warm homes, affordable energy, clean air, and a safe climate - NOT HIGHER BILLS. Please reject Kentucky Power's proposal to raise residential rates by over 18%, and encourage Kentucky Power to address already high customer rates with energy efficiency programs.No increases not even up to 11 %. We need to heat but we also need to eat. No increases in our power bills. None !!!!

Thank you for ensuring that Kentuckians' voices are an important part of the regulatory process.

Sincerely, Mr. William Good 19901 Grapevine Rd Phyllis, KY 41554-8823

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Sent: Wednesday, November 22, 2023 11:06 PM To: PSC Public Comment <PSC.Comment@ky.gov> Subject: Public comment on PSC case #2023-00159

Dear Kentucky Public Service Commission,

Kentucky Power customers are already paying the highest power bills in the state. We need warm homes, affordable energy, clean air, and a safe climate - NOT HIGHER BILLS. Please reject Kentucky Power's proposal to raise residential rates by over 18%, and encourage Kentucky Power to address already high customer rates with energy efficiency programs. Now they've lowered the rate increase to what they really wanted 11%, to start with, we still can't afford any rate increases to our electric bill ! East Ky people already pays the highest rates in the state to stay warm/cool ! They need to reduce the CEO's pay and reduce the bonuses paid out ! If they would lower the rates for East Ky, they might not continue to lose customers and actually draw new customers back to the area!

Thank you for ensuring that Kentuckians' voices are an important part of the regulatory process.

Sincerely, Jeffrey Damron <u>3391 Island Creek Rd Pik</u>eville, KY 41501-7154

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Sent: Wednesday, November 22, 2023 7:52 PM To: PSC Public Comment <PSC.Comment@ky.gov> Subject: case number: 2023-00159

I am writing in regards to the recently proposed 18% rate increase, requested by Kentucky Power.

I am concerned that the rate increase would place a great burden on the community. Many people in the eastern Kentucky area live well below the federal poverty level surviving on benefits such as SSI, retirement, Food stamps, welfare, and Medicaid. many people live paycheck to paycheck and cannot afford such an increase. Increasing rates to this degree would negatively impact the community, as well potentially causing harm to those affected. Increasing these rates will undoubtedly put many families at risk of hunger and homelessness.

The huge increase in food prices coupled with unemployment rates and lack of jobs has taken a huge toll on this area already. Many local businesses have already closed down due to lack of disposable income. The rate increase would cause many of our family owned businesses to close. These businesses are already struggling to stay afloat in these hard times. Many of these places are still trying to recover from the recent flood of 2022.

I ask you, please do not allow Kentucky Power to make a larger profit for its share holders, the request for higher overall, "return of equality" rate that is currently being allowed. Do not allow Kentucky Power to harm any more families and businesses for the sake of making a larger profit. According to internet postings Kentucky Power costumers have already paid the highest electricity costs in the state of Kentucky. I myself have been affected personally and many others of my community already. We cannot allow families and businesses to suffer at the hands of Kentucky Power.

in closing, I ask that you consider the sake of the community and deny the request of the proposed rates.

Respectfully, Aaron Brown

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Sent: Wednesday, November 22, 2023 7:47 PM To: PSC Public Comment <PSC.Comment@ky.gov> Subject: case number: 2023-00159

I am writing in regards to the recently proposed 18% rate increase, requested by Kentucky Power.

I am concerned that the rate increase would place a great burden on the community. Many people in the eastern Kentucky area live well below the federal poverty level surviving on benefits such as SSI, retirement, Food stamps, welfare, and Medicaid. many people live paycheck to paycheck and cannot afford such an increase. Increasing rates to this degree would negatively impact the community, as well potentially causing harm to those affected. Increasing these rates will undoubtedly put many families at risk of hunger and homelessness.

The huge increase in food prices coupled with unemployment rates and lack of jobs has taken a huge toll on this area already. Many local businesses have already closed down due to lack of disposable income. The rate increase would cause many of our family owned businesses to close. These businesses are already struggling to stay afloat in these hard times. Many of these places are still trying to recover from the recent flood of 2022.

I ask you, please do not allow Kentucky Power to make a larger profit for its share holders, the request for higher overall, "return of equality" rate that is currently being allowed. Do not allow Kentucky Power to harm any more families and businesses for the sake of making a

larger profit. According to internet postings Kentucky Power costumers have already paid the highest electricity costs in the state of Kentucky. I myself have been affected personally and many others of my community already. We cannot allow families and businesses to suffer at the hands of Kentucky Power.

in closing, I ask that you consider the sake of the community and deny the request of the proposed rates.

Respectfully,

Heather Johnson

From:	KY Public Service Commission Public Comments
То:	PSC Public Comment
Subject:	Public Comments for Case: 2023-00159 - Kentucky Power Company
Date:	Friday, November 24, 2023 5:40:24 AM

Public Comments for Case 2023-00159 submitted on Friday, November 24, 2023 at 5:40 AM

Name: Candice & Roger Hicks Address: 65 Highway 1081 City: West Liberty, KY, USA 41472 State: KY Zip Code: 41472 Phone number where you can be reached: Home phone:

Comments: We have several issues with the pending request for a rate increase by Kentucky Power. Our account number is Account #:) The account is listed in the name of Candice Hicks only which was an inadvertent mistake on her part at the time we moved into this house in December 1992. We have lived in the home consistently since that date and have been married the entire time we have lived here. We have made requests to have the name of Roger D. Hicks added to the account and have been told by Kentucky Power employees that to do so would require us to pay another deposit. We are requesting the commission to require Kentucky Power to add the name of Roger D. Hicks to the account as a joint account holder without an additional deposit being required based on the fact of our marriage and joint occupancy of the home the entire time the account has been active. 2) We have had frequent power outages ever since we have lived in the home which have extended up to 5-7 days on a regular basis. We have never seen any improvement in these outage times and have never seen evidence that Kentucky Power has done any significant repairs to the system in order to reduce or end such long and frequent outages. We believe that this failure to improve infrastructure makes Kentucky Power's request for a rate increase unjustifiable and exorbitant. 3) Nearly the entire time we have lived in this home, a total of 31 years, we have received regular periodic letters attempting to entice us into signing up for a monthly debit of \$5.00 to be placed in a Kentucky Power controlled account which ostensibly is intended for payment for repairs to the access line between our home and the nearest power pole. Kentucky Power claims the line between that pole and our meter belongs to us. But it is also a fact that Kentucky Power owns the meter and meter base which are, of course, located between said line and our house. It is only rational that Kentucky Power should be solely responsible for repairs to that line if they are also responsible for the meter and meter base. We request that the commission pass a ruling that all utilities in the state must be the sole owners of and responsible for all needed repairs to any and all equipment between their meters and the main power lines. It is our belief that this Kentucky Power owned account is simply a money grab which allows the company to use customer moneys in their "repair account" to draw interest and when those incredibly rare damages to such lines happen to "bill" that account at exorbitant rates in order to gain direct access to those customer moneys. 4) We are requesting that the commission deny the pending Kentucky Power request for yet another exorbitant and unjustified rate increase based on their inadequate responses to power outages which they do little or nothing to prevent or shorten in length. 5) While we did not fully support the recent unsuccessful attempt by a Canadian owned company to buy the assets of Kentucky Power due to their out of country ownership, we firmly believe that it is in the best interest of all Kentucky Power customers for a change in ownership of the assets of Kentucky Power. We request that the commission take appropriate actions to force a sale of all assets of Kentucky

Power to some suitable company owned and operated in the United States. Kentucky Power has proven consistently that they are unwilling to provide adequate maintenance and repairs to their equipment which would provide regular and predictable service to all customers. In a pertinent sidelight to the frequent power outages, we had a neighbor and friend, now deceased, Willie Issac, who died in April 2023 at the age of 94, whose home was located directly on US 460 near the Magoffin/Morgan County line, who suffered a 10 day power outage from Kentucky Power after the most recent ice storm. Mr. Isaac stated after that power outage that he thought he would freeze to death before his power was restored and further stated that "I won't ever go through that again. I'd rather die than freeze like that." If a 94 year old customer has actively considered suicide rather than wait for restoration of his electricity, the utility involved is unfit to serve customers in Kentucky. Thank you, Roger & Candice Hicks Account #: Highway 1081 West Liberty, KY 41472

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, November 27, 2023 10:40 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Friday, November 24, 2023 11:58 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (Friday, November 24, 2023 at 11:58 AM

) on

Name: Brenda Address: 11128 Hwy 15 City: Jeremiah State: Ky Zip Code: 41826 Phone number where you can be reached: Home phone: Utility Name: AEP State the nature of your concern: This rate hike will put a even more of a hardship on so many families . Have you contacted the utility about the problem: No

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, November 27, 2023 10:41 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Friday, November 24, 2023 11:09 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (on Friday, November 24, 2023 at 11:08 AM

Name: Sheenaly Larsen

Address: 526 grigsby branch rd City: Hazard State: KY Zip Code: 41701 Phone number where you can be reached: Home phone: Utility Name: AEP Kentucky power

State the nature of your concern: My concern is the 18% rate hike that poor eastern Kentuckians won't be able to afford!!! I've lived all across the United States and ain't never seen power bills like this! How are people on fixed incomes suppose to afford it? Damn shame the people of Appalachia are being exploited - yet again!!!! Have you contacted the utility about the problem: Yes

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Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, November 27, 2023 10:43 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <<u>pscfilings@ky.gov</u>>
Sent: Wednesday, November 22, 2023 8:09 PM
To: PSC Consumer Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by

) on Wednesday, November 22, 2023 at 8:08 PM

Name: Eugenia Whitt Address: 205 Upper Blackberry Road City: Ransom State: Ky Zip Code: 41559 Phone number where you can be reached: Home phone: Utility Name: Kevin Brian Whitt

State the nature of your concern: All correspondence must include the case number:2023-00159. Hearing date is Tuesday, November 28, 2023 @9 AM Please deny the proposed rate increase Sirs, I am writing in regards to the proposed 18% rate increase, requested by Kentucky Power. lam concerned that the rate increase would place a great burden on a community where many people live below the federal poverty level, surviving on benefits such as SSI, Retirement, Food stamps, welfare and Medicaid! The huge increase in food cost, coupled with high unemployment rates and lack of jobs has taking a huge toll on the community already. With many local businesses closing down already due to less disposable income, Due to so many people being on a fixed income. The rate increases on our Family

owned companies and businesses would force many businesses, restaurants and grocery stores to close! These businesses is already suffering greatly from the economic turn down and from the flood of 2022! Please, do not allow Kentucky Power to make a larger profit and more money for its share holders (The request for: higher overall "return of equity" rate that is currently allowed) while forcing even more people into poverty! According to internet postings Kentucky Power customers already paid the highest electric bills in the State of Kentucky! This community should not have to pay for the possible MisManagement or possible lack of foresight by the management of this utility! In closing, I asked you to deny the request of the proposed rate increase! Respectfully, Mrs. Whitt Have you contacted the utility about the problem: No

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, November 27, 2023 10:46 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <<u>pscfilings@ky.gov</u>>
Sent: Wednesday, November 22, 2023 10:02 AM
To: PSC Consumer Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (Wednesday, November 22, 2023 at 10:02 AM

) on

Name: Christal Address: 174 Greenberry valley City: DANA State: KY Zip Code: 41615 Phone number where you can be reached: Home phone: Utility Name: Kentucky power

State the nature of your concern: The rate increase, we can not afford to pay the high price now with other house hold items and utilities. The rate increase will just make things harder in our household.

Have you contacted the utility about the problem: No

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, November 27, 2023 10:46 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <<u>pscfilings@ky.gov</u>>
Sent: Wednesday, November 22, 2023 9:02 AM
To: PSC Consumer Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (Wednesday, November 22, 2023 at 9:01 AM

Name: Cassandra Artrip Address: 300 Country Haven Road City: Hazard State: KY Zip Code: 41701 Phone number where you can be reached: Home phone: Utility Name: Kentucky Power Case # 2023-00159 State the nature of your concern: I am opposing the rate increase of Kentucky Power Company. The people in the area Kentucky Power serves has a high rate of unemployment and many people live on a fixed income. This increase of 18% would put a great hardship on myself as well as my community. As prices of gas, groceries, etc have gone up, the wages people make has not increased. Case # 2023-00159 Have you contacted the utility about the problem: No

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From:

Sent: Monday, November 27, 2023 11:28 AM To: PSC Public Comment <PSC.Comment@ky.gov> Subject: Public comment on PSC case #2023-00159

Dear Kentucky Public Service Commission,

Kentucky Power customers are already paying the highest power bills in the state. We need warm homes, affordable energy, clean air, and a safe climate - NOT HIGHER BILLS. Please reject Kentucky Power's proposal to raise residential rates by over 18%, and encourage Kentucky Power to address already high customer rates with energy efficiency programs.

Thank you for ensuring that Kentuckians' voices are an important part of the regulatory process.

Sincerely, Ms. Chere Hallahan 2815 Nolte St Ashland, KY 41102-5864

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Sent: Monday, November 27, 2023 1:49 PM To: PSC Public Comment <PSC.Comment@ky.gov> Subject: Public comment on PSC case #2023-00159

Dear Kentucky Public Service Commission,

Kentucky Power customers are already paying the highest power bills in the state. We need warm homes, affordable energy, clean air, and a safe climate - NOT HIGHER BILLS. Please reject Kentucky Power's proposal to raise residential rates by over 18%, and encourage Kentucky Power to address already high customer rates with energy efficiency programs.

This is nothing but price gouging and greed on the part of your company

Thank you for ensuring that Kentuckians' voices are an important part of the regulatory process.

Sincerely, Ms Juanita Holbrook 1275 Robinson Dr Russell, KY 41169-1045

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Sent: Monday, November 27, 2023 1:51 PM To: PSC Public Comment <PSC.Comment@ky.gov> Subject: Public comment on PSC case #2023-00159

Dear Kentucky Public Service Commission,

Kentucky Power customers are already paying the highest power bills in the state. We need warm homes, affordable energy, clean air, and a safe climate - NOT HIGHER BILLS. Please reject Kentucky Power's proposal to raise residential rates by over 18%, and encourage Kentucky Power to address already high customer rates with energy efficiency programs.

Thank you for ensuring that Kentuckians' voices are an important part of the regulatory process.

Sincerely, Sherry Murrey 615 High St Russell, KY 41169-1351

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Sent: Monday, November 27, 2023 1:59 PM To: PSC Public Comment <PSC.Comment@ky.gov> Subject: Public comment on PSC case #2023-00159

Dear Kentucky Public Service Commission,

Kentucky Power customers are already paying the highest power bills in the state. We need warm homes, affordable energy, clean air, and a safe climate - NOT HIGHER BILLS. Please reject Kentucky Power's proposal to raise residential rates by over 18%, and encourage Kentucky Power to address already high customer rates with energy efficiency programs.

My fixed income doesn't go as far with all the cost of living increases.

Thank you for ensuring that Kentuckians' voices are an important part of the regulatory process.

Sincerely, Peggy Engle <u>2009 W Ike Patton Dr As</u>hland, KY 41102-8076

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2023-00159 (ky.gov)</u>

Thank you for your interest in this matter.

From: Sent: Monday, November 27, 2023 2:04 PM To: PSC Public Comment <PSC.Comment@ky.gov> Subject: Public comment on PSC case #2023-00159

Dear Kentucky Public Service Commission,

There SHOULD NOT BE ANYMORE INCREASE ON OUR POWER BILLS. The power company raises it 2 times a year! They raise it EVERY FIRST OF THE NEW YEAR AND THE SECOND TIME IS IN THE SUMMER! This I was told by an employee with KY Power. So NO, We don't need NO MORE RAISIN POWER PRICES!! It needs to be a low rate at all times!!

Thank you for ensuring that Kentuckians' voices are an important part of the regulatory process.

Sincerely, Tessa Younce 1421 Little Fork Rd Virgie, KY 41572-8348